



California

Employment Development Department

UI Online - Terms and Conditions

Please read the entire Terms and Conditions and select either “I Agree” or “I Disagree” at the bottom of the page. If you select “I Agree,” the information you provide may be used to validate your identity with federal and/or state agencies. If you select “I Disagree,” you cannot establish a UI Online account.

These Terms and Conditions govern your use of and access to: (i) UI Online; and (ii) the information on or provided through UI Online, including but not limited to any EDD-related or claim-related information (collectively, the “Content”). If you do not accept these Terms and Conditions, you may not use or access UI Online or the Content. UI Online is operated by the State of California Employment Development Department.

These Terms and Conditions may change from time to time and it is your responsibility to check for updates. The last revision date for these Terms and Conditions is (October 14, 2017).

Confidential Information

Please note that e-mails will only be used by the EDD to send notifications to log in to the UI Online account to access notices. No confidential claim information will be sent via e-mail.

UI Online and the Content do not constitute the official record of the Department. To obtain a certified copy of an official record of any documentation, please Contact EDD.

These Terms and Conditions, which incorporates the EDD Privacy Policy, constitute the entire agreement with respect to your access to and use of UI Online and the Content. If any provision of these Terms and Conditions is unlawful, void, or unenforceable, then that provision will be deemed severable from the remaining provisions and will not affect their validity and enforceability.

By registering for a UI Online account, you agree to check your account regularly and frequently for messages from the EDD.

EDD Data Privacy and Security Policy

The information collected as a result of your use of UI Online is private data and cannot be released except when authorized by state or federal law or by a court order, or with your permission. For further information regarding the personal information you provided to the Employment Development Department, be sure to read the EDD Privacy Policy.

The information you or your employer(s) provide may be used for any State of California Employment Development Department business. It may be shared with other state or federal agencies that determine your eligibility for Medicaid, CalFresh, Social Security, or other state or federal benefits and programs. It may also be shared with the Internal Revenue Service and the California State Department of Health Care Services, the Department of Social Services, and the Department of Child Support Services, as required by federal law.

Violations and Penalties

If you willfully give false information or withhold information to file a UI claim and/or receive UI benefits, the EDD will assess a false statement disqualification. A false statement disqualification is a penalty that denies you benefits from 2 to 23 weeks. The penalty stays on your record for three years or until served, whichever comes first. To serve the penalty weeks, you must submit your Continued Claim Forms each week and be otherwise eligible for each week claimed.

When a new claim is filed or when an existing claim is reopened and there has been intervening work, you will be sent a Notice of Unemployment Insurance Claim Filed, DE 1101/CLMT. The purpose of this form is to confirm the information you provided when your claim was filed. The EDD will consider the information correct, unless you report corrected information within ten (10) days from the mailing date of the form in writing, by phone, or online via Ask EDD. This will protect you from being assessed a false statement disqualification.

Per Section 1263(a) of the UI Code, any individual convicted by any court under Section 2101 that willfully made false statements or knowingly failed to disclose a material fact to obtain or increase any benefits or payments shall forfeit any rights to benefits for 52 weeks, starting at the filing of the criminal complaint. Penal Code Section 470 applies to these acts, and penalties may include both fines and criminal prosecution.

Restrictions on Access and Use

In using or accessing UI Online and the Content, you must comply with these Terms and Conditions as well as all applicable laws, regulations, and rules (including those under the jurisdiction of the State of California Employment Development Department). UI Online and the Content are protected by applicable copyrights and other proprietary rights or intellectual property rights. If you wish to use materials protected by proprietary or intellectual property rights, you must seek permissions directly from the holder of those rights. Any use of or access to UI Online and the Content by you that is not permitted under these Terms and Conditions is prohibited and may subject you to civil and criminal liabilities. Copyright and other proprietary rights may apply to information in a claim file, absent an express grant of additional rights by the holder of the copyright or other proprietary right.

Your access to and use of UI Online and the Content may be terminated at any time without notice. UI Online and the Content are for your personal use only and not for commercial exploitation. You may not do any of the following:

i. Violate any copyrights and other proprietary rights or intellectual property rights in UI Online or the Content; ii. Engage in any data mining, or use “bots” or similar data gathering and extraction tools or methods in connection with UI Online or the Content; iii. Decompile, reverse engineer, disassemble, rent, lease, loan, sell, create derivative works from, or reproduce this website; iv. Transmit, post, or otherwise make available: (a) content that is unlawful, false, defamatory, harmful, libelous, obscene, or otherwise objectionable, including but not limited to any content that infringes on any intellectual property right or proprietary right; (b) viruses, Trojan horses, or other harmful, disruptive, or destructive programs or materials; or (c) advertising or promotional materials, “spam,” or any other form of solicitation; v. Impersonate any person or entity, or falsely state or otherwise misrepresent your affiliation with a person or entity; vi. Interfere with or disrupt this website, or attempt to circumvent this website’s security features; or vii. Remove or modify any copyright notices, other proprietary notices, or references to these Terms and Conditions in the Content or on UI Online.

For further assistance, please Contact EDD.